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| **ChemOffice Version 21.0** |
| **Hardware & Software Guide** |



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| **Last Updated:** | January 19, 2022 |

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# Introduction

This document is intended for general use with PerkinElmer Desktop 21.0 customers.

# Hardware Requirements

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| **Hardware Component** | **Minimum Specification** | **Recommended Specification** |
| Memory (RAM) | For 64-bit OS 2 GB | For 64-bit OS 2 GB |
| Processor | 1.6 GHz or higher | 3.0 GHz or higher dual core processor |
| Free Space Required on Hard Drive | 300 MB - 1 GB (1 GB is for installing the full ChemOffice Professional).  This is for installation only and does not include any creation/expansion of any databases. | 10 GB |
| Screen resolution | 1024 x 768 or higher | 1024 x 768 or higher |

# Software Requirements

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| **Software** | **Windows** | **Macintosh (ChemDraw Only)** |
| Operating System | * Windows 10 (64-bit) * Windows 11 (64-bit) | * macOS Big Sur (11.6) * macOS Monterey (12.1) |
| Microsoft Office (Standard, Professional, or Enterprise) | * Microsoft Office 2019 (32-bit and 64-bit)\*1 * Office 365 (32 bit and 64 bit)\*1 * Microsoft Office 2021 (32-bit and 64-bit) \*1   \*1 The latest update used for testing is Version 2112 (Build 16.0.14729.20254).  ***Note:*** *We test with the latest versions of MS Office available at the time, but that is no guarantee of full compatibly with future updates.* | * Microsoft Office 2019\*2 * Office 365\*2 * Microsoft Office 2021\*2   \*2 The latest update used for testing is 16.57 (22011101). |
| .Net Framework | * .Net Framework 4.x | * N/A |
| Browser ActiveX controls: | * Microsoft Internet Explorer 11.x (32-bit and 64-bit) | * N/A   ***Note:*** *The ChemDraw & Chem3D Plugins are no longer part of any ChemOffice/ChemDraw package. The ChemDraw & Chem3D ActiveX controls are still included* *with Windows packages.* |

# Technical Support

To access FAQs, KB articles, support forums and more, please visit:

<https://informatics.perkinelmer.com/Support/>

For support contact options, please visit:

<https://informatics.perkinelmer.com/Support/Contact/>

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